



# Residential Care Service



**Conifers**, is a detached home with five bedrooms, all with en-suite facilities which is staffed on a 24-hr basis. The Conifers is located on the outskirts of Basingstoke within a short walking distance of shops and the local pub. It is on the bus route for the town centre where there are a wide range of facilities.

Our residential care service offers 24hr support and a complete package of care to adults with learning disabilities aged 18 and over who may present with behaviour that challenges, Autistic Spectrum Disorder, dual diagnosis or complex needs.

Care packages incorporate all accommodation, meal provision, activities and support with personal care.

**We use person centered approaches and work with service users to meet their individual needs and promote independence and wellbeing in areas associated with:**

- Daily Living skills
- Physical, emotional and mental health awareness
- Occupation and activities

We place great emphasis on **service user empowerment and participation through development of social skills**, community access and supporting individual's tastes and preferences. Prior to moving into residential care living each individual will have undergone extensive assessment, including risk assessment, to identify their needs and to provide the correct level of support to meet those needs in addition to maintaining their safety.



“

One of the best services I have seen... it's good to see a service not only provide good quality care for people but also getting their paperwork right ”

Quote from a stakeholder



Individuals as well as the staff team are supported by an in-house clinical team comprising of:



Consultant Clinical Psychologist



Registered Manager



Behavioural Specialist's



Assistant Psychologist's



Deputy Manager

Care packages and support plans are reviewed fortnightly via a therapeutic team meeting enabling constant monitoring and reviewing of an individual's care, which provides benefits in:

- Recognising deterioration in mental or physical health
- Addressing any problems quickly
- Ensuring individuals are engaging in meaningful and positive activities
- Ensuring individuals maintain links to friends and family
- Ensuring individuals are maintaining progress to working towards independence

For more information about Care Opportunities and to read our "Outstanding" CQC reports please visit [www.careopportunities.co.uk](http://www.careopportunities.co.uk)

Should you have any further enquiries please don't hesitate to get in contact and I will be happy to help in any way I can.

Paul Wanless- Senior Behavioural Specialist



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